

Global Report

Trust in the Food & Beverage Sector



2022 EDELMAN TRUST BAROMETER

Methodology

27-market global data margin of error: General population +/- 0.6% (n=31,050); half-sample global general online population +/- 0.8%

Country-specific data margin of error: General population +/- 2.9% (n=1,150); half-sample +/- 4.1% (n=575).

Annual online survey in its 22nd year

Fieldwork conducted: Nov 1 - Nov 24, 2021

28

36,000+

1,150+

countries

respondents

respondents/country

GLOBAL AVERAGES vary based on the number of countries surveyed each year:

GLOBAL 27 does not include Nigeria*

GLOBAL 22 does not include Colombia, Kenya, Nigeria, Saudi Arabia, S. Africa and Thailand

GLOBAL 24 Not asked in China, Russia, Thailand

the sensitive nature of the question prevented this data from being collected in these markets

Other global averages detailed in technical appendix

*To prevent skewing the global results, Nigeria is not included in any global averages because the online population is not representative of the true population

Brazil Canada China Colombia France Germany India Indonesia

Malaysia

Italy

Saudi Arabia

S. Africa S. Korea

Spain Thailand

The Netherlands

UAE

U.S.



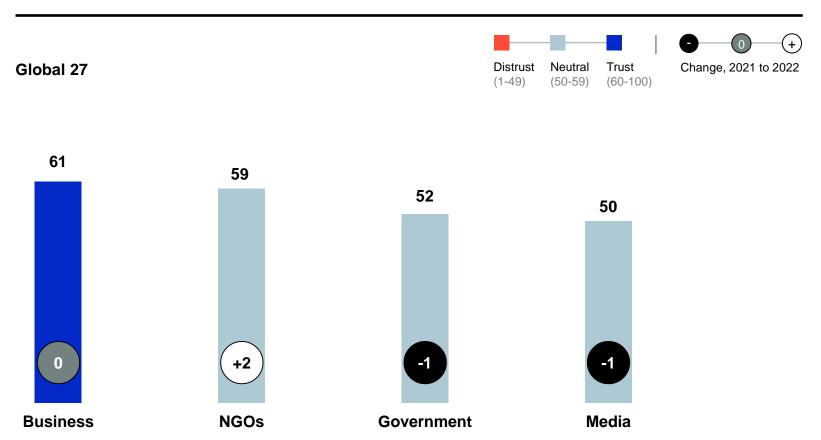
22 YEARS OF TRUST

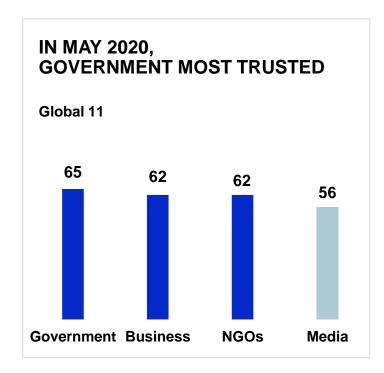
'01	'02	'03	'04	'05	'06	'07	'08	'09	'10	·11
Rising Influence of NGOs	Fall of the Celebrity CEO	Earned Media More Credible Than Advertising	U.S. Companies in Europe Suffer Trust Discount	Trust Shifts from "Authorities" to Peers	A "Person Like Me" Emerges as Credible Spokesperson	Business More Trusted Than Government and Media	Young People Have More Trust in Business	Trust in Business Plummets	Performance and Transparency Essential to Trust	Business Must Partner With Government to Regain Trust
'12	'13	'14	'15	'16	'17	['] 18	['] 19	'20	'21	'22
Fall of Government	Crisis of Leadership	Business to Lead the Debate for Change	Trust is Essential to Innovation	Growing Inequality of Trust	Trust in Crisis	The Battle for Truth	Trust at Work	Trust: Competence and Ethics	Business Most Trusted	The Cycle of Distrust



TRUST DECLINES FOR GOVERNMENT AND MEDIA; **BUSINESS STILL ONLY TRUSTED INSTITUTION**

Percent trust





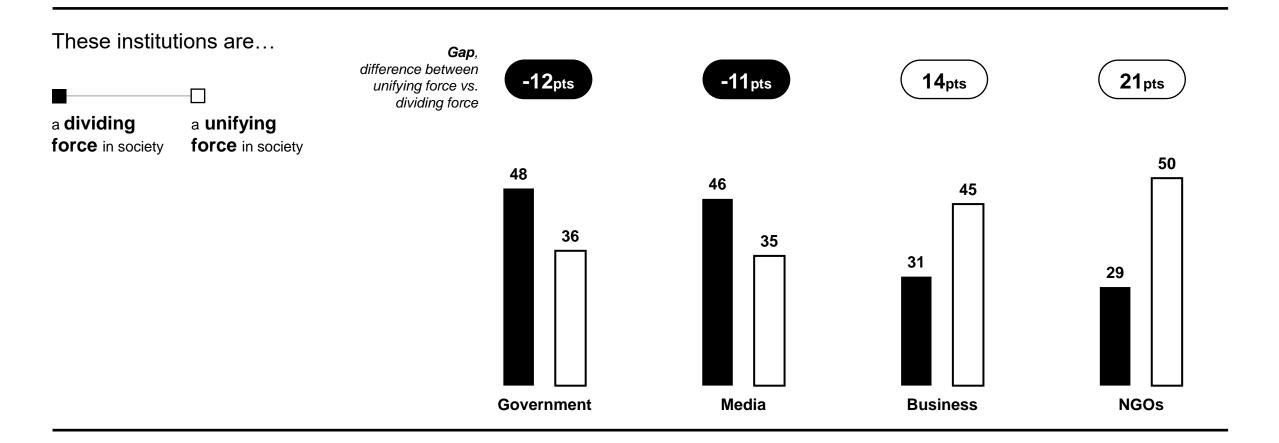
2022 Edelman Trust Barometer. TRU_INS. Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 27-mkt avg.

2020 Edelman Trust Barometer Spring Update. TRU_INS. Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 11-mkt avg.



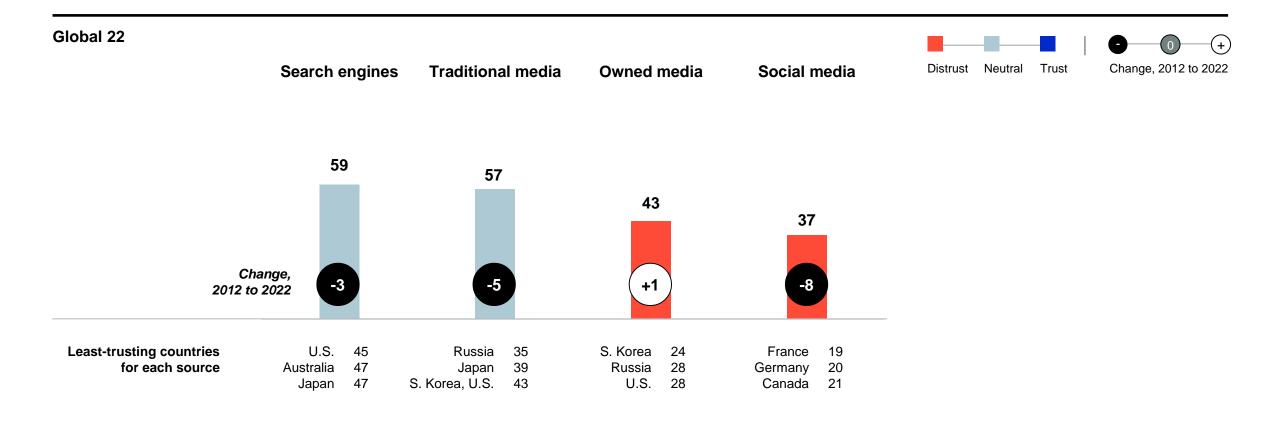
GOVERNMENT AND MEDIA SEEN AS DIVISIVE

Percent who say



NEWS SOURCES FAIL TO FIX THEIR TRUST PROBLEM

Percent trust





²⁰²² Edelman Trust Barometer. COM_MCL. When looking for general news and information, how much would you trust each type of source for general news and information? 9-point scale; top 4 box, trust. Question asked of half of the sample. General population, 22-mkt avg.

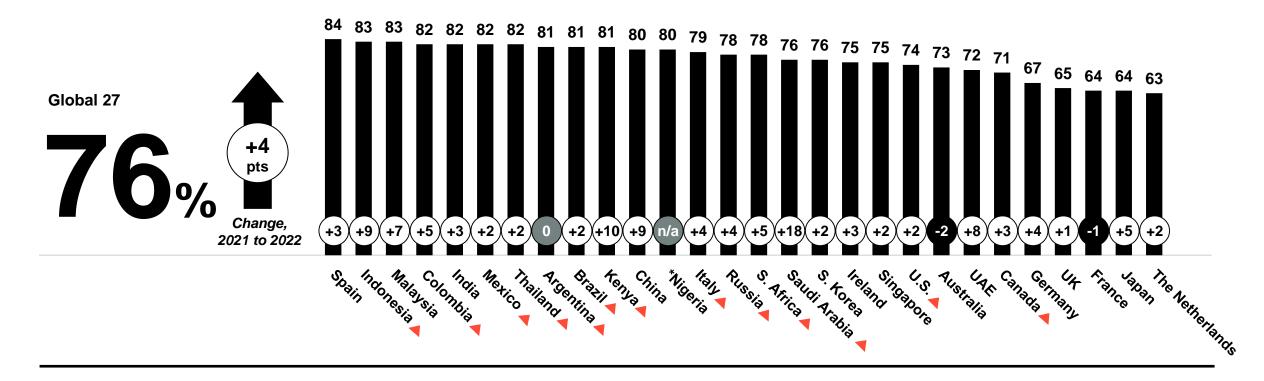
FAKE NEWS CONCERNS AT ALL-TIME HIGHS

Percent who agree



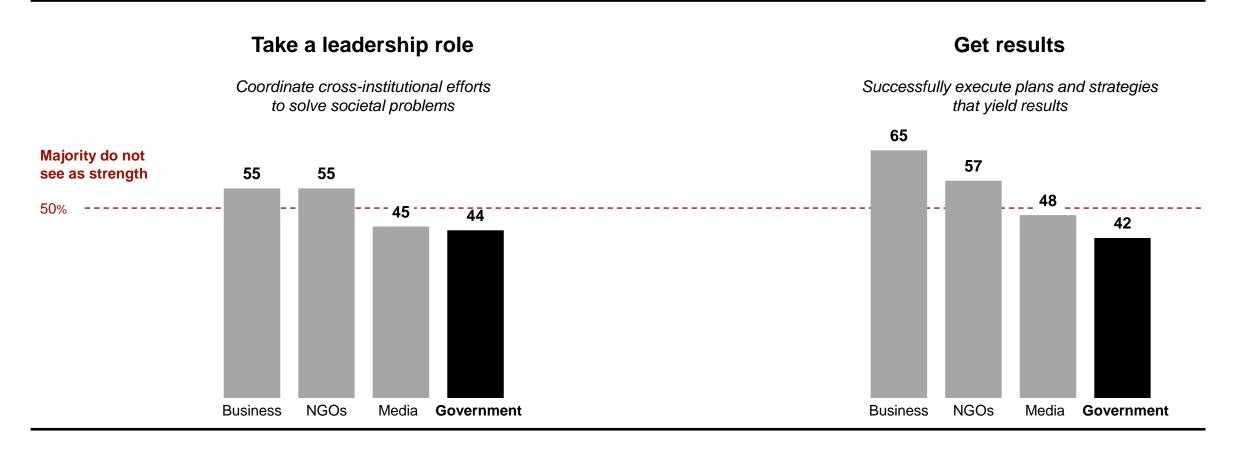
All-time high in 13 of 27 countries

I worry about false information or fake news being used as a weapon



GOVERNMENT NOT SEEN AS ABLE TO SOLVE SOCIETAL PROBLEMS

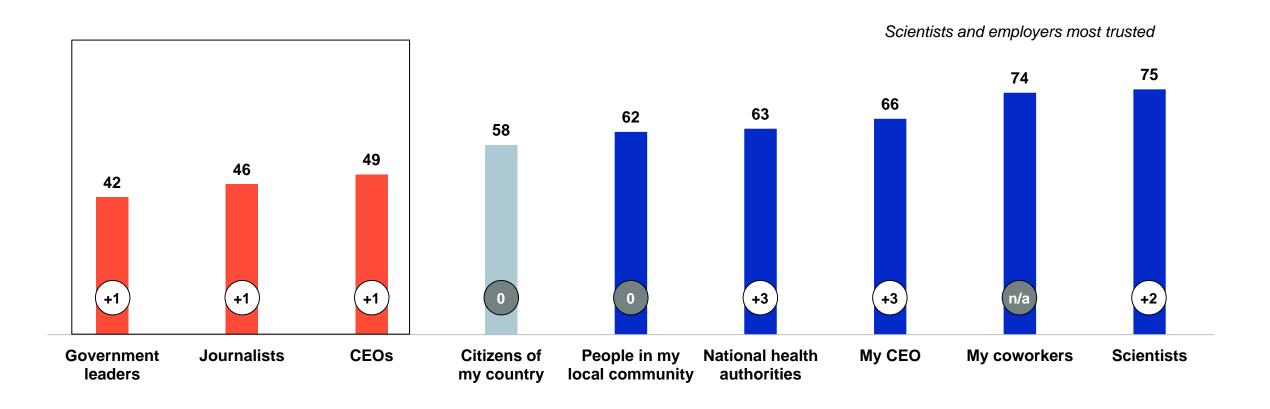
Percent who say each is a strength of institutions



SOCIETAL LEADERS NOT TRUSTED

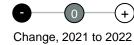
Percent trust





MORE CONVINCED WE'RE BEING LIED TO BY SOCIETAL LEADERS

Percent who worry





Journalists and reporters



My country's government leaders



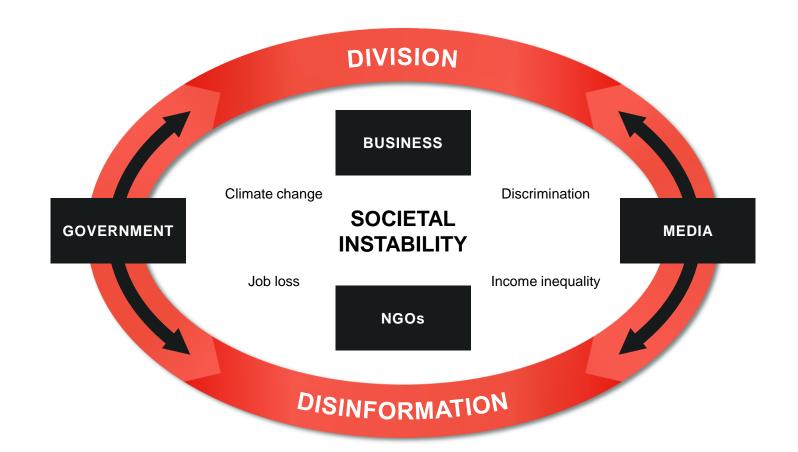
Business leaders

are **purposely trying to mislead people** by saying things they know are false or gross exaggerations

CYCLE OF DISTRUST THREATENS SOCIETAL STABILITY

Government and media feed cycle of division and disinformation for votes and clicks

NGOs and business pressured to take on societal problems beyond their abilities





A COMPLEX AND CONFLICTED LANDSCAPE

Food Justice = Social Justice



Does Regenerative Agriculture Have a Race Problem?

Sustainability as Threat and Opportunity

FOOD

PepsiCo more than doubles revenue growth with framework prioritizing sustainability

Runaway Inflation

"

THE WALL STREET JOURNAL.

Food Prices Keep Going Up, Here's What it Means for You



The Seattle Times

The Right to Food Movement: Fighting Hunger is About Justice, not Charity



People

Almond Milk is Killing Billions of Honeybees



EL PAIS

Los alimentos se encarecieron un 28% en 2021, hasta máximos desde los años setenta



FORTUNE

Fertilizer prices just hit a record high sparking fears of global starvation and the worst food insecurity level since World War II



South China Morning Post

How China plans to lead the world in sustainable food with latest five-year agricultural development plan

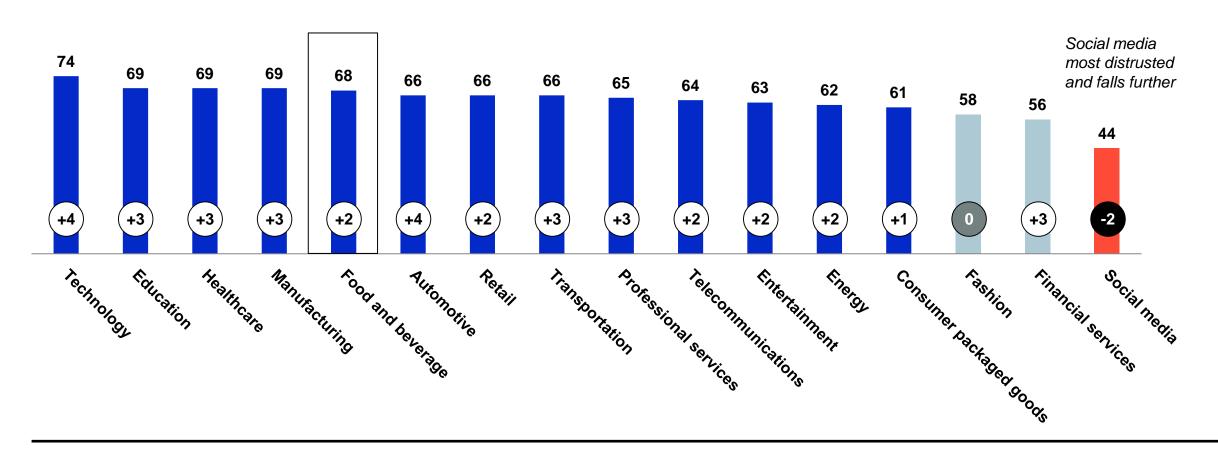


War Has Brought the World to the Brink of a Food Crisis

TRUST INCREASES ACROSS MOST SECTORS

Percent trust

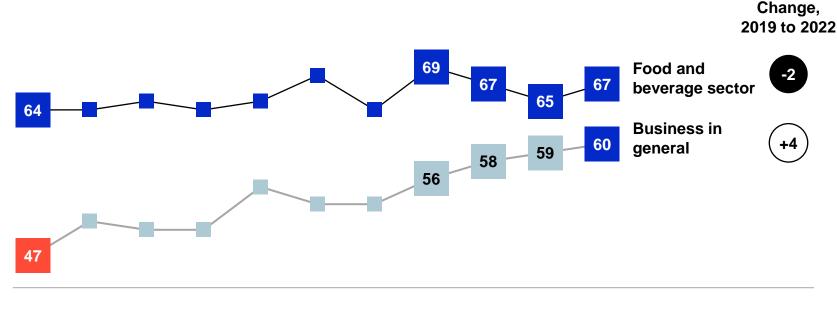




TRUST IN FOOD AND BEVERAGE SECTOR REMAINS BELOW PRE-PANDEMIC HIGHS

Percent trust in the food and beverage sector vs. trust in business





Countries with double-digit declines in food and beverage trust since 2019

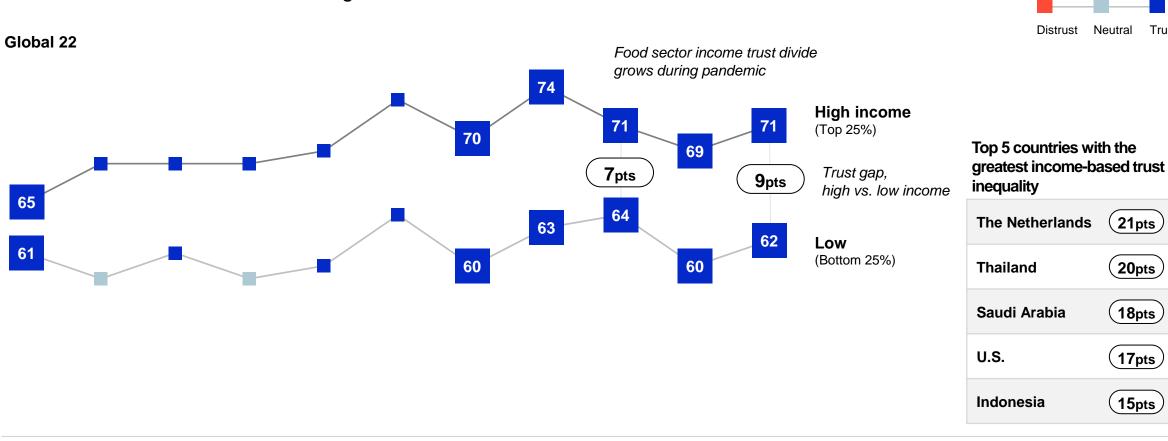
	% trust, 2022	Change, 2019 to 2022
Canada	60	-13
U.S.	59	-12

2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

2021 Edelman Trust Barometer. TRU_IND. [FOOD AND BEVERAGE] Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Industries shown to half of the sample. TRU_INS. [BUSINESS] Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 22-mkt avg.

INCOME-BASED TRUST INEQUALITY FOR FOOD REMAINS

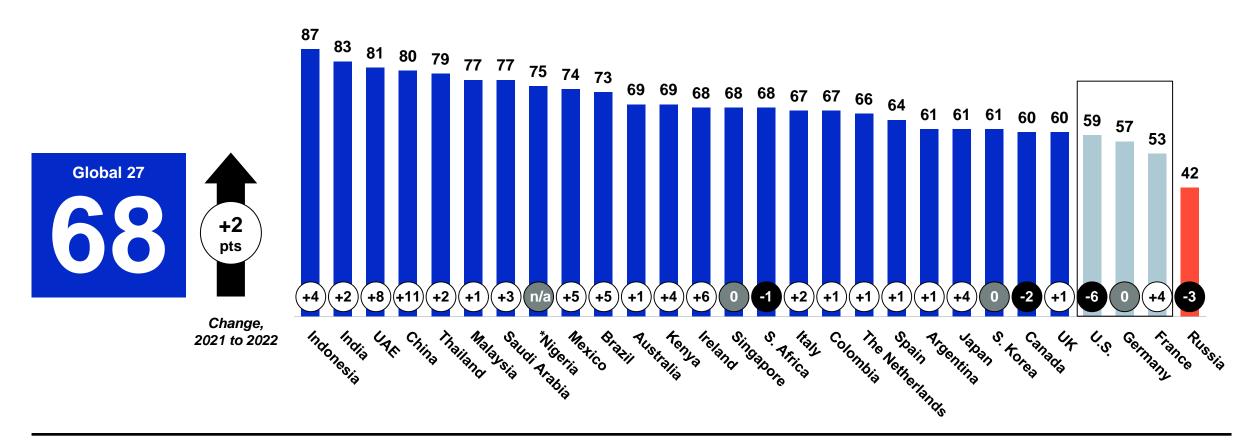
Percent trust in the food and beverage sector



FOOD AND BEVERAGE SECTOR NOT TRUSTED IN THREE OF WORLD'S LARGEST FOOD EXPORTERS

Percent trust, in food and beverage sector





2022 Edelman Trust Barometer. TRU_IND. [FOOD AND BEVERAGE] Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Industries shown to half of the sample. General population, 27-mkt avg.



TRUST IN FOOD AND BEVERAGE SECTOR DIFFERS BY INCOME, GEOGRAPHY, RACE/ETHNICITY AND POLITICS

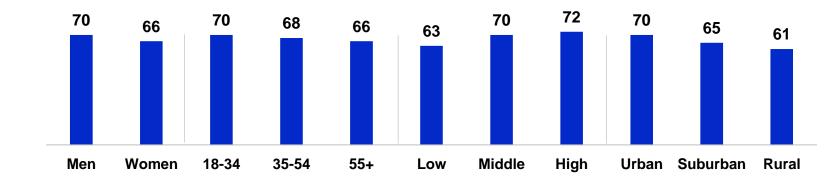
Gender | Age | Income | Location

Percent trust, food and beverage sector

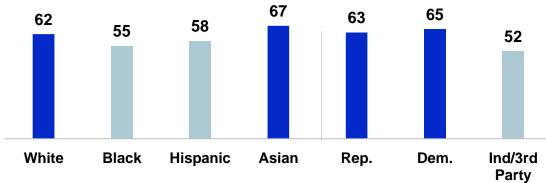












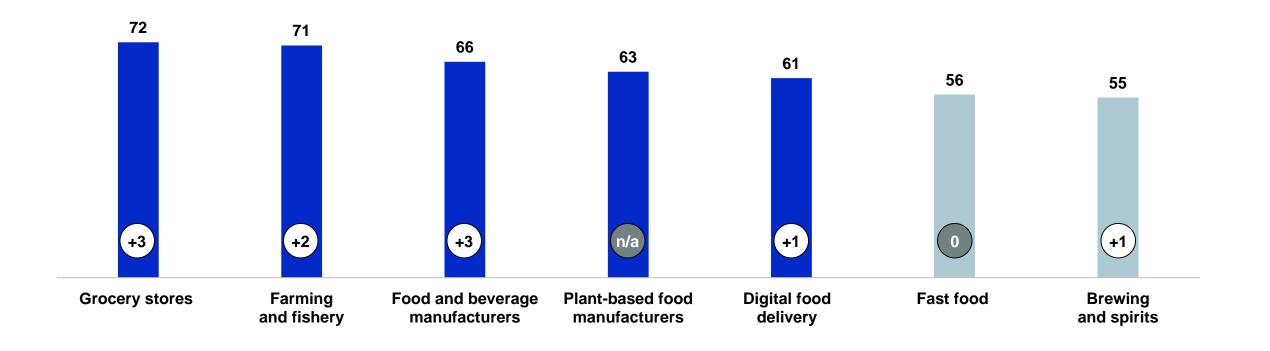
2022 Edelman Trust Barometer. TRU_IND. [FOOD AND BEVERAGE] Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Industries shown to half of the sample. General population, 27-mkt avg, and by demographics; U.S. political affiliation, and Non-Hispanic White, Black, Hispanic, and Asian populations.



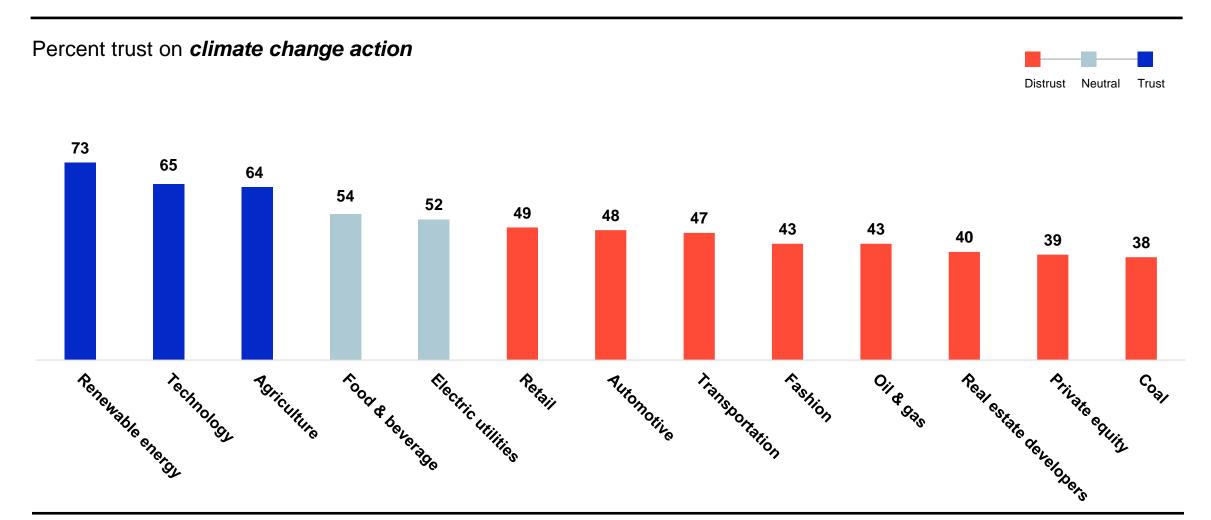
TRUST RISES IN 5 FOOD AND BEVERAGE SUBSECTORS

Percent trust, in food and beverage subsectors





MOST INDUSTRIES NOT TRUSTED ON CLIMATE CHANGE ACTION

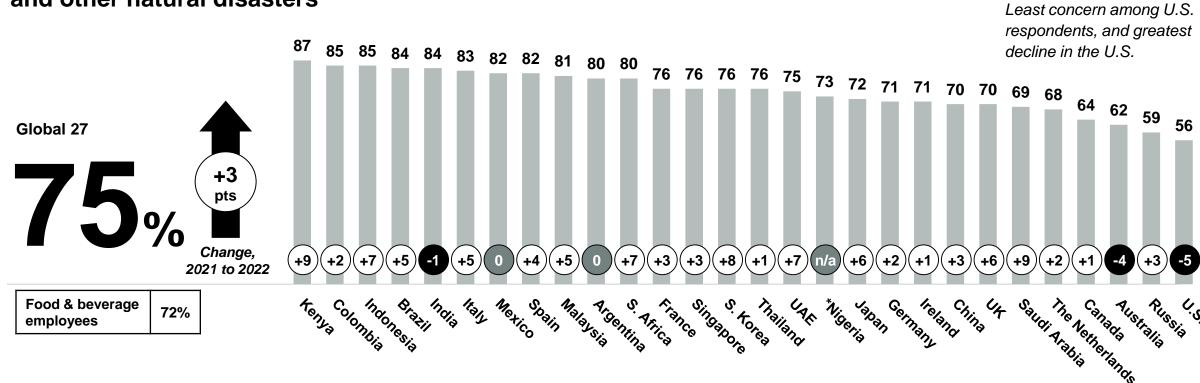


WIDESPREAD FEARS OF CLIMATE CHANGE

Percent who say







2022 Edelman Trust Barometer. POP_EMO. Some people say they worry about many things while others say they have few concerns. We are interested in what you worry about. Specifically, how much do you worry about each of the following? 9-point scale; top 4 box, worry. Non-job loss attributes shown to half of the sample. General population, 27-mkt avg



CONSUMERS DON'T WANT TO PAY MORE FOR CLIMATE-FRIENDLY SOLUTIONS

Global 14

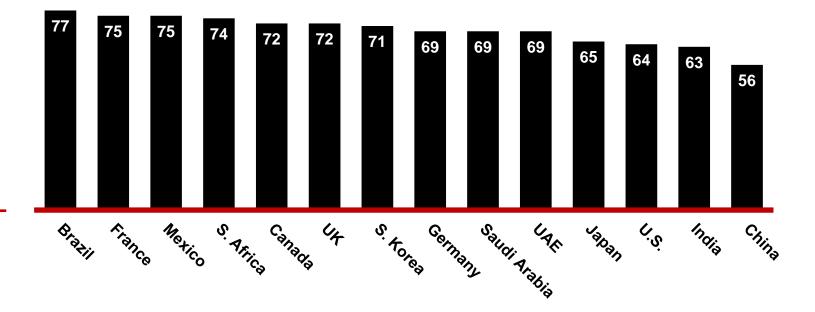
69%

Which are you more likely to believe?

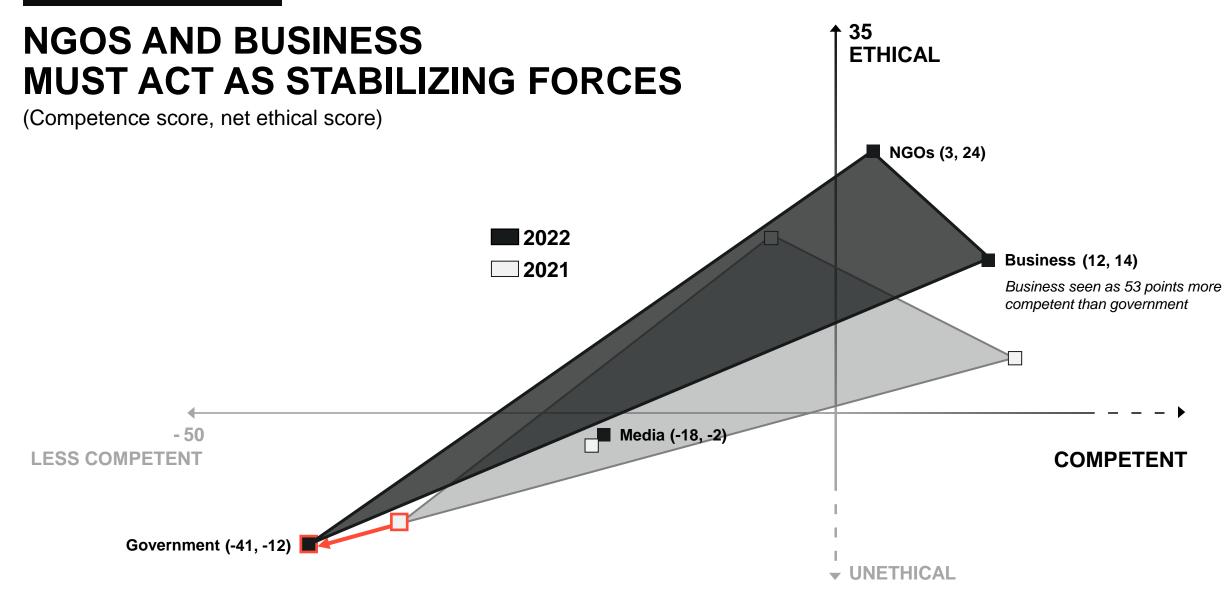
To increase their use, the burden should be on brands to make environmentally-friendly products cheaper

O

the burden should be on people to be pay more for them







2022 Edelman Trust Barometer. The ethical scores are averages of nets based on [INS]_PER_DIM/1-4. Question asked of half of the sample. The competence score is a net based on TRU_3D_[INS]/1. Depending on the question it was either asked of the full of half the sample. General population, 24-mkt avg. Data not collected in China, Russia and Thailand. For full details regarding how this data was calculated and plotted, please see the Technical Appendix.

ALL STAKEHOLDERS HOLD BUSINESS ACCOUNTABLE

Percent who agree

Global 27

Global 7

Source: 2021 Edelman Trust Barometer Special Report: Institutional Investors

58%

60%

64%

88%

Buy or advocate for brands

based on their beliefs and values

Choose a place to work

based on their beliefs and values

Invest

based on their beliefs and values

of institutional investors

subject ESG to the same scrutiny as operational and financial considerations

2022 Edelman Trust Barometer. Belief-driven consumer, employee, and investor segments. General population, 27-mkt avg. Employee data is filtered to be among employees of an organization (Q43/1). Investor data is only among those who sell stocks, bonds, or mutual funds as a standalone or employer-sponsored investment (INVESTOR/1). See Technical Appendix for a full explanation of how belief-driven consumers, employees, and investors were measured.

2021 Edelman Trust Barometer Special Report: Institutional Investors. Q7. Please indicate the extent to which you agree or disagree with the following statements regarding shareholder activism. 4-point scale; top 2 box, agree. 7-mkt avg.



NEARLY 2 IN 3 FOOD & BEVERAGE WORKERS CHOSE EMPLOYER BASED ON BELIEFS

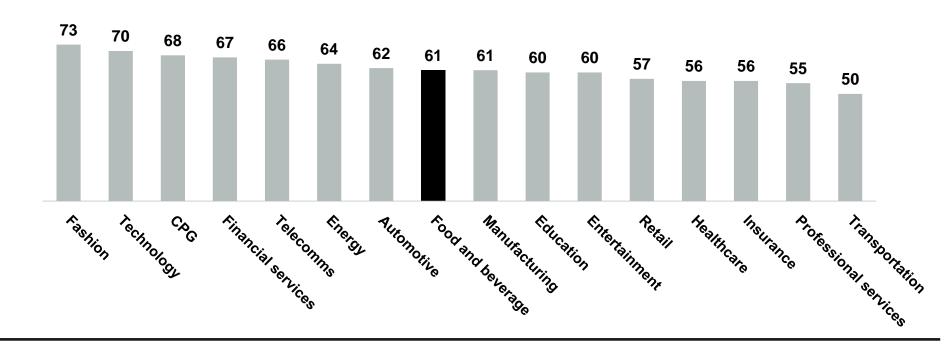
Percent who agree, among employees

I choose a place to work based on my beliefs and values

Global 27, All employees

60%

Those employed in...



CEOS EXPECTED TO BE THE FACE OF CHANGE

Percent who say

CEOs should be personally

visible when discussing public policy with external stakeholders or work their company has done to benefit society

When considering a job, I expect the CEO to speak publicly about **controversial social and political** issues that I care about

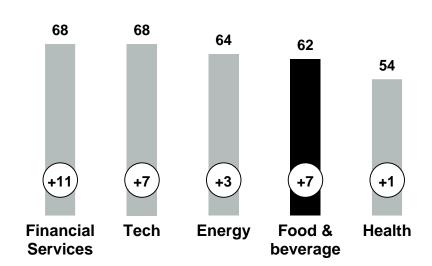
Global 27, General population

81 (net) 0/0

Global 25,
All employees

+5
pts

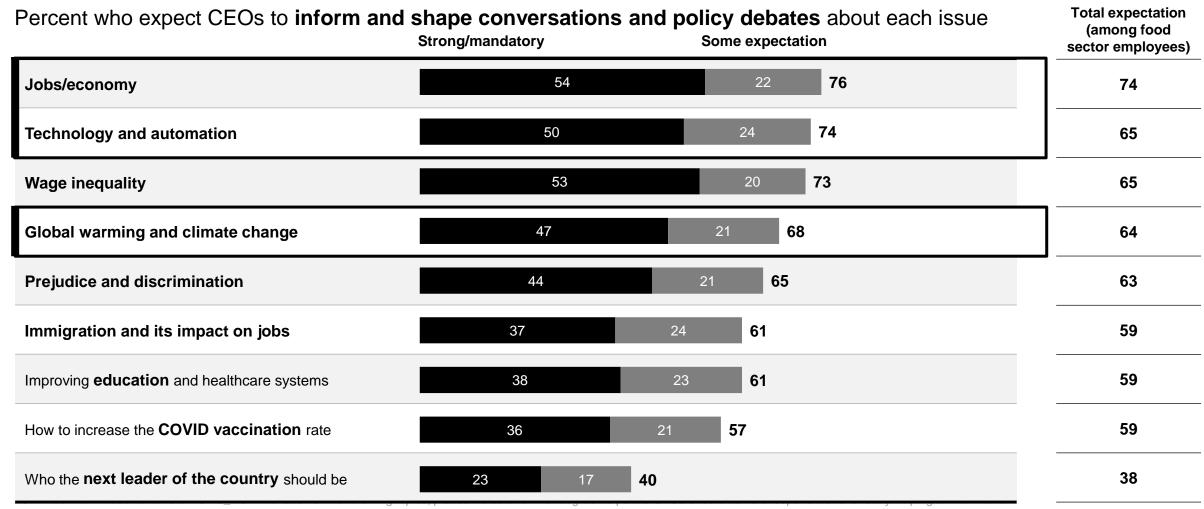
Change,
2019 to 2022



Those employed in...

2022 Edelman Trust Barometer. CEO_VIS. How visible do you think a CEO should personally be in these different types of business situations? 9-point scale; top 4 box, visible. Question asked of half of the sample. General population, 27-mkt avg. Data shown is a net of attributes 2 and 10. EMP_IMP. When considering an organization as a potential place of employment, how important is each of the following to you in deciding whether or not you would accept a job offer there? 3-point scale; top 2 box, important. Question asked of those who are an employee of an organization (Q43/1). General population, 25-mkt avg., and by sector employed in (Q420).

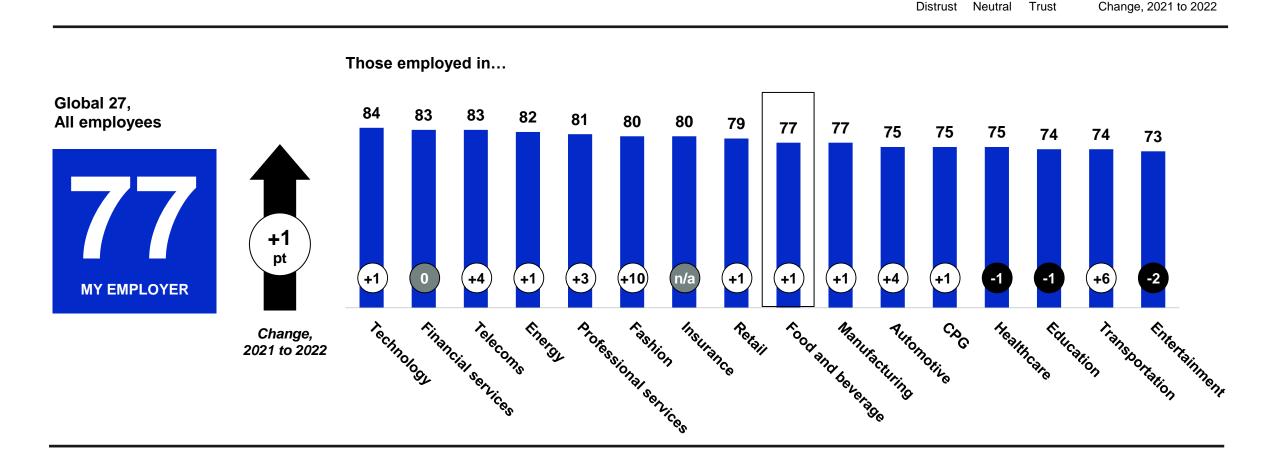
CEOS EXPECTED TO INFORM POLICY ON JOBS, AUTOMATION, AND CLIMATE CHANGE



shape ongoing conversations and policy debates. 5-point scale; codes 4-5, strong/mandatory; code 3, some expectation. Question asked of half the sample. General population, 27-mkt avg. "Improving education and healthcare" is an average of attributes 9 and 10. "Jobs/economy" is an average of attributes 11 and 12. Callout among those employed in the food sector (Q420/8 and Q43/1).

EMPLOYERS TRUSTED ACROSS SECTORS

Percent trust in my employer



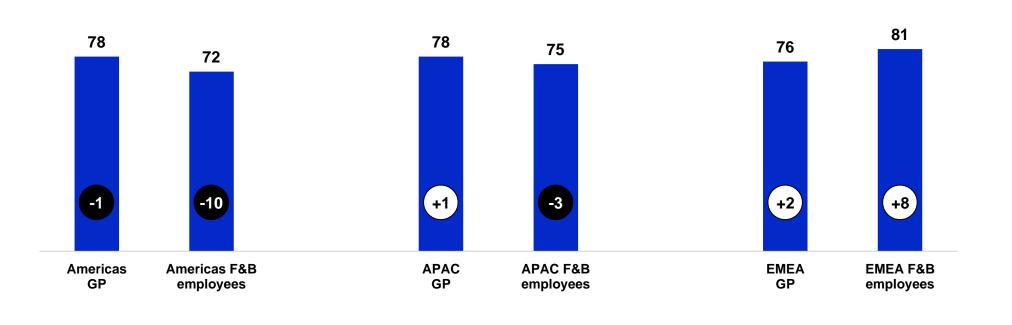
MY EMPLOYER TRUSTED AROUND THE WORLD

Percent trust



Global 27



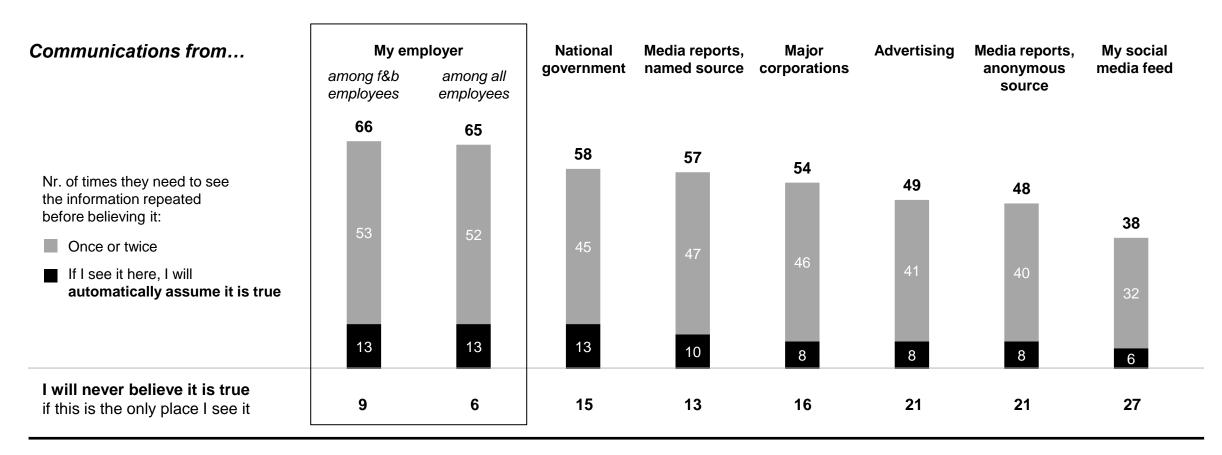


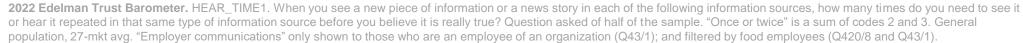
2022 Edelman Trust Barometer. TRU_INS. Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 27-mkt avg, by region and among those employed in the food sector (Q420/8 and Q43/1). "Your employer" only shown to those who are an employee of an organization (Q43/1).



MY EMPLOYER MEDIA MOST BELIEVABLE

Percent who believe information from each source automatically, or after seeing it twice or less

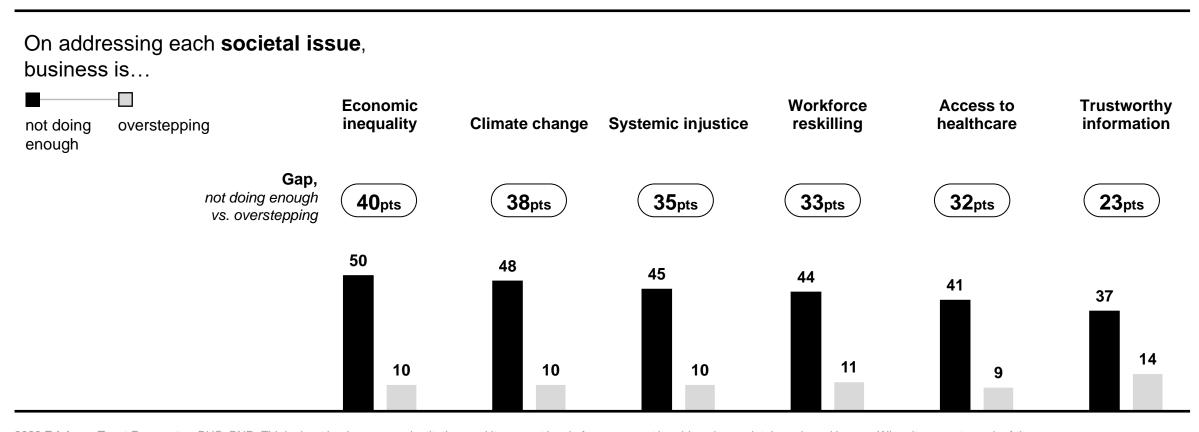






WANT MORE, NOT LESS, BUSINESS ENGAGEMENT ON SOCIETAL ISSUES

Percent who say among food and beverage employees

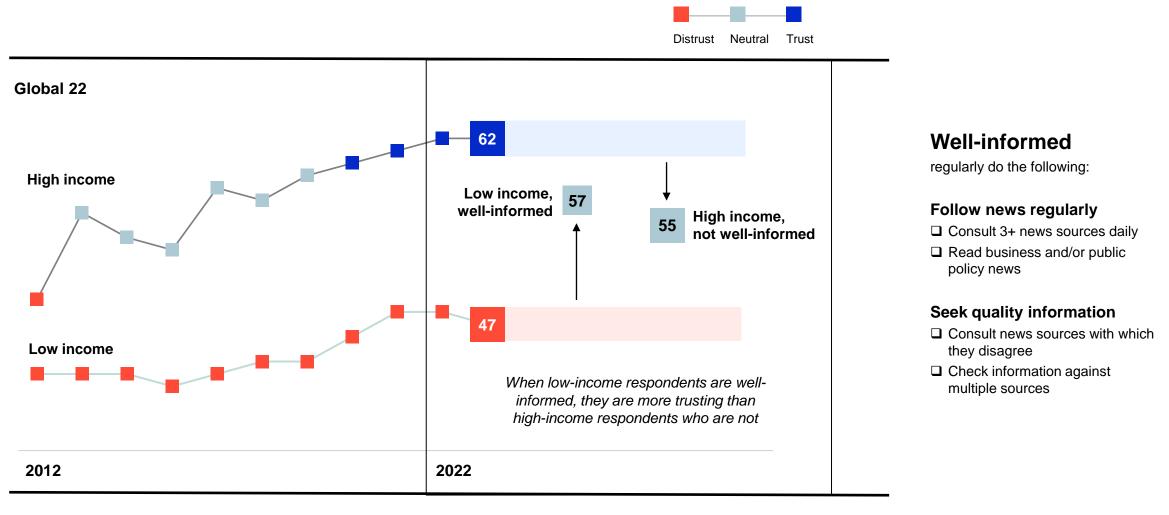


2022 Edelman Trust Barometer. BUS_BND. Think about business as an institution, and its current level of engagement in addressing societal needs and issues. When it comes to each of the following areas, please indicate if you think business is going too far and overstepping what it should be doing, is doing just the right amount in regard to this activity, or is not going far enough in its actions and should be doing more. 3-point scale; code 3, "not doing enough"; code 1, "overstepping". General population, 27-mkt avg and among those employed in the food sector (Q420/8 and Q43/1).



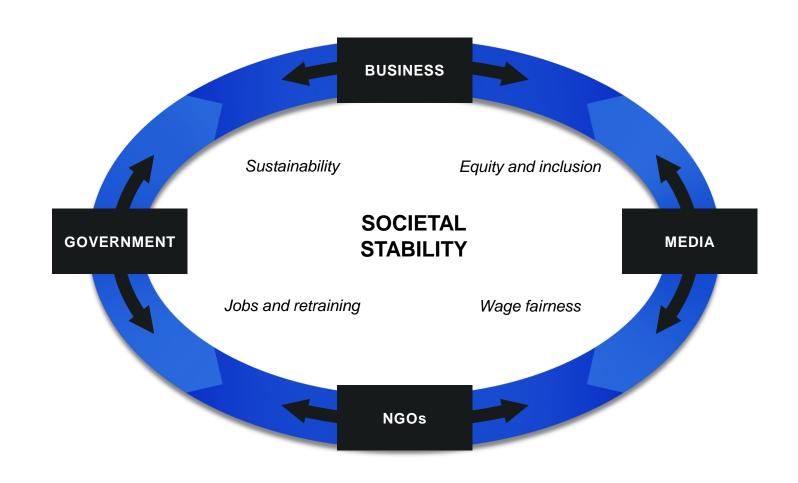
GOOD INFORMATION CAN HELP CLOSE THE SOCIETAL DIVIDE

Trust Index



2022 Edelman Trust Barometer. The Trust Index is the average percent trust in NGOs, business, government and media. TRU_INS. Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 22-mkt avg., by income. Media Consumption scale. General population, 22-mkt avg., by income. For full details on how the Well-Informed Scale was built, please refer to the Technical Appendix.

RESTORING TRUST IS KEY TO SOCIETAL STABILITY



RESTORING TRUST IN FOOD & BEVERAGE

1

Break through the information barrier

Provide clear, credible, fact-based information; demonstrate leadership in areas of concern; elevate and amplify trusted voices.

2

Build trust across the full food ecosystem

When trust in government lags, other institutions must play a larger role to build confidence in areas of concern. Engage in the societal issues your stakeholders care most about and demonstrate progress.

3

Own the employer role in building trust

Leverage trust in owned channels, "my CEO" and colleagues; provide platforms to amplify employee voices.

4

Engage with other trusted institutions

NGOs are doing important, effective work and strategically partnered, can help businesses with issues, actions and outcomes.



APPENDIX Sub-sectors and market specific data

The following slides include:

- Slide 39: Sub-sectors trendline, which we can also recreate for individual markets if needed.
- Slides 40-47: Sub-sectors trust by market
 - the notes section contains the global breakdown by gender, age, and income.
- Slide 48-50: Specific to the US, these can also be recreated for other markets if needed:
 - U.S. Trust by income, geography, race/ethnicity, and politics
 - US sector trendline compared to business
 - U.S. Trust in industries on climate change

TRUST REBOUNDS FROM PANDEMIC DECLINE IN MOST SUBSECTORS

Percent trust



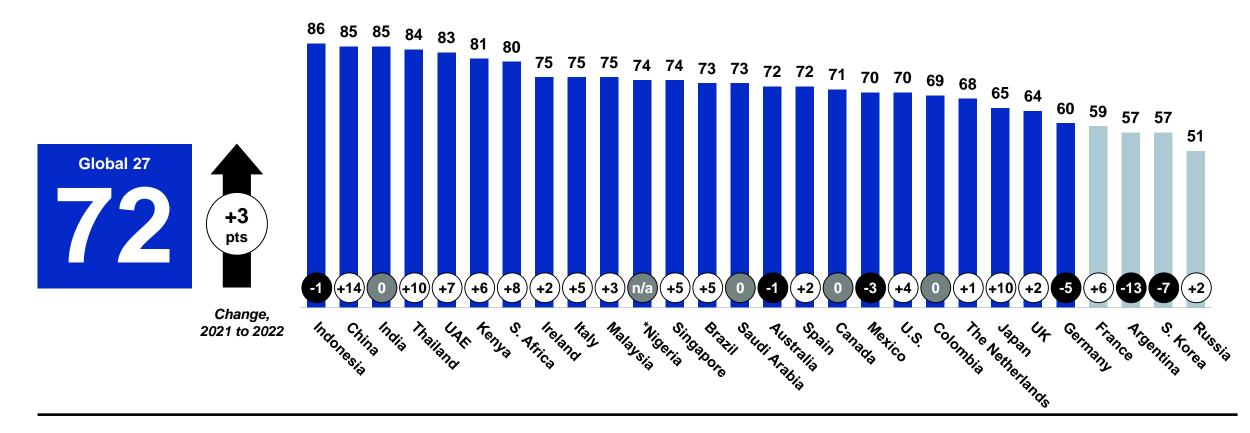


Subsectors	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2019-202 Trend
Food & beverage manufacturers	-	-	64	61	62	64	63	64	63	62	64	0
Fast food restaurants	-	-	50	49	50	53	50	54	54	54	54	0
Farming & fishery	-	-	-	69	69	71	68	71	70	68	69	-2
Grocery stores	-	-	-	-	68	70	69	70	69	69	70	0
Brewing & spirits	50	54	56	56	59	59	60	63	60	55	55	-8
Digital food delivery services	-	-	-	-	-	-	-	-	-	59	59	n/a
Plant-based food manufacturers	-	-	-	-	-	-	-	-	-	-	61	n/a

TRUST IN GROCERY STORES INCREASES IN 17 OF 27 COUNTRIES

Percent trust





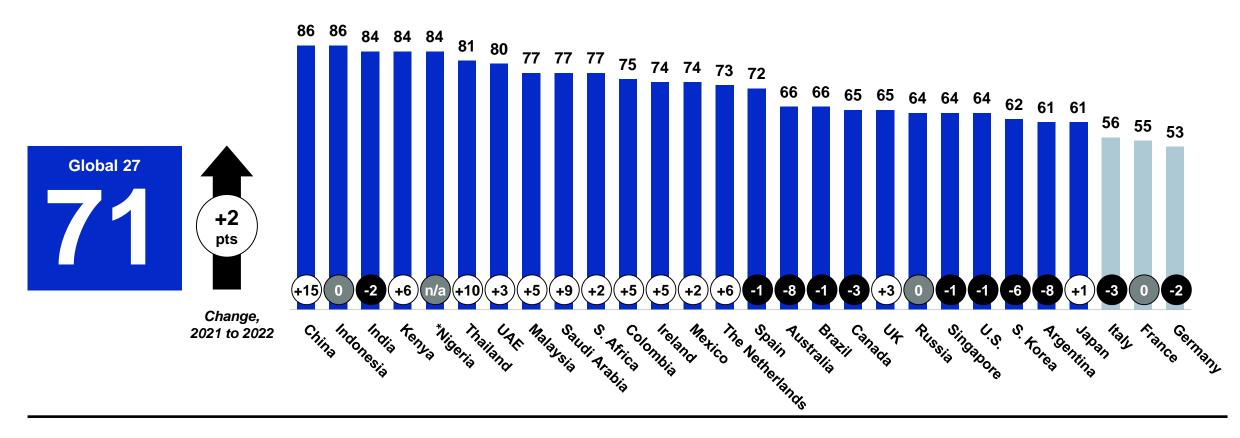
2022 Edelman Trust Barometer. TRU_SUB_FBV. [GROCERY STORES] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.



TRUST IN FARMING AND FISHERY INCREASES IN 13 OF 27 COUNTRIES

Percent trust





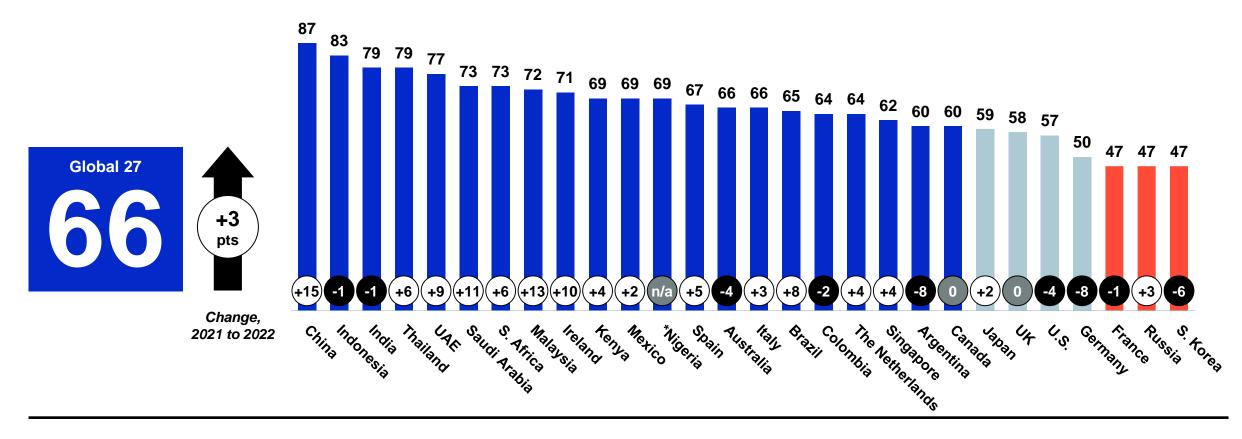
2022 Edelman Trust Barometer. TRU_SUB_FBV. [FARMING AND FISHERY] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.



TRUST IN FOOD AND BEVERAGE MANUFACTURERS INCREASES IN 16 OF 27 COUNTRIES

Percent trust





2022 Edelman Trust Barometer. TRU_SUB_FBV. [FOOD AND BEVERAGE MANUFACTURERS] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.

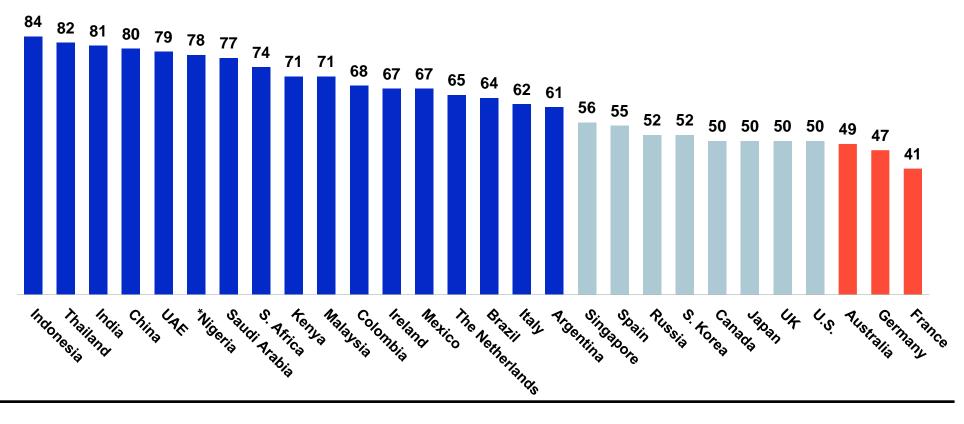


PLANT-BASED FOOD AND BEVERAGE MANUFACTURERS TRUSTED IN 17 OF 28 COUNTRIES

Percent trust







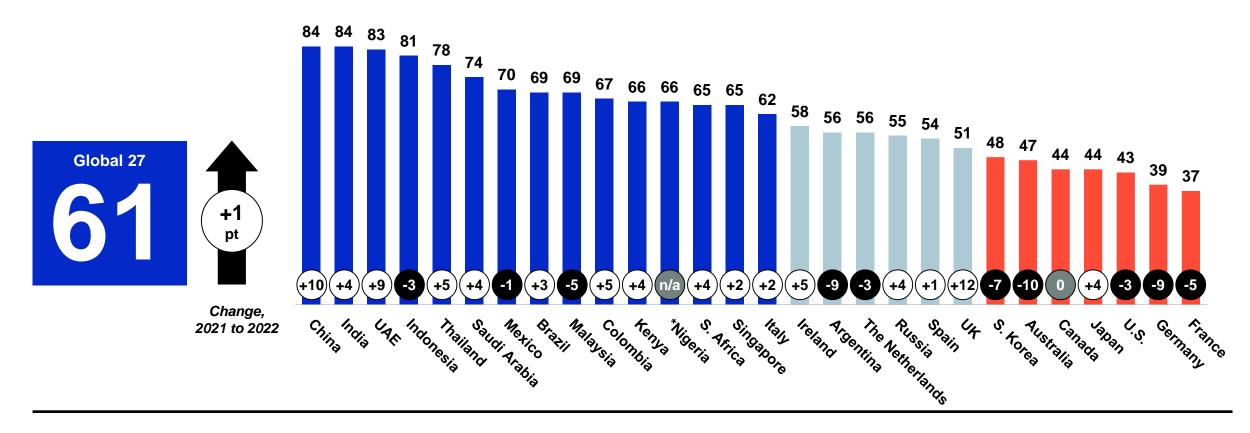
2022 Edelman Trust Barometer. TRU_SUB_FBV. [PLANT BASED FOOD AND BEVERAGE MANUFACTURERS] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.



TRUST IN DIGITAL FOOD DELIVERY INCREASES IN 16 OF 27 COUNRIES

Percent trust





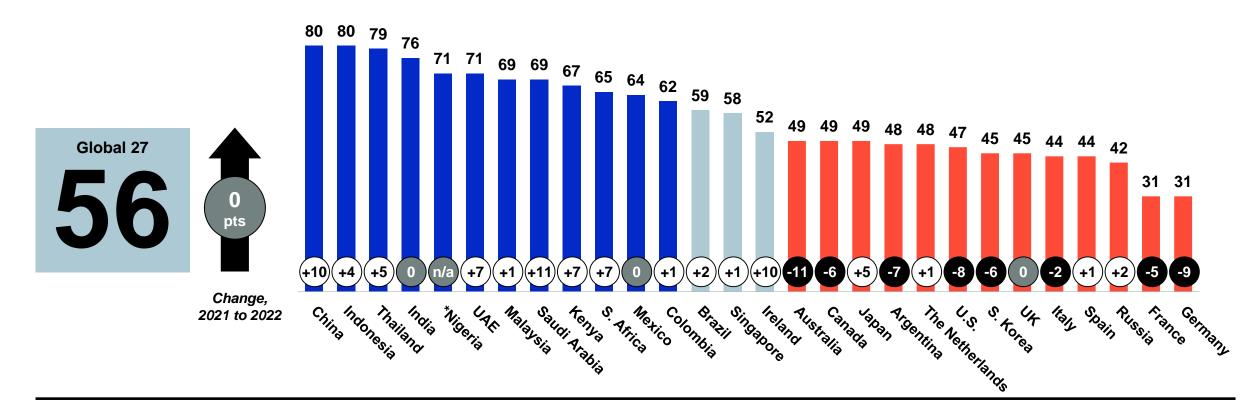
2022 Edelman Trust Barometer. TRU_SUB_FBV. [DIGITAL FOOD DELIVERY] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.



TRUST IN FAST FOOD INCREASES IN 16 OF 27 COUNTRIES

Percent trust





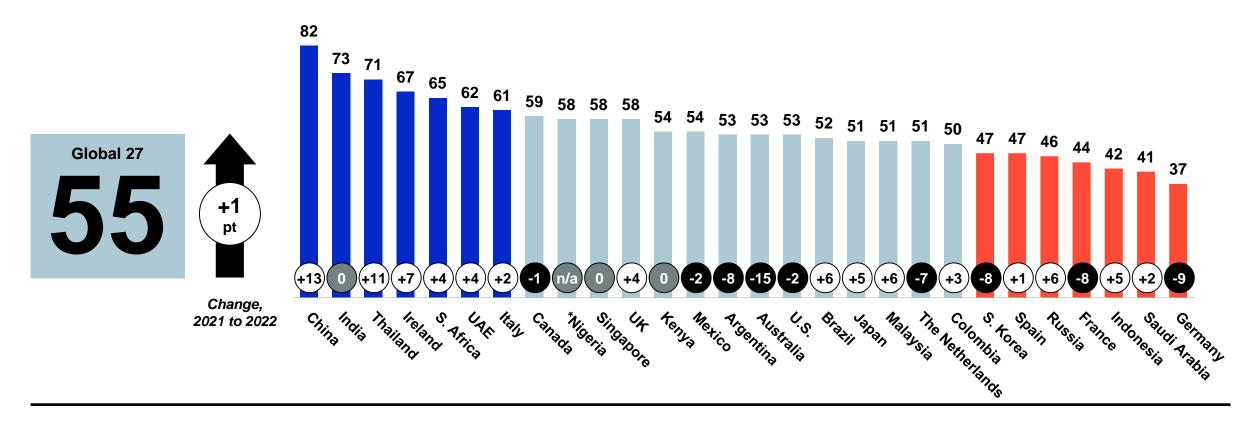
2022 Edelman Trust Barometer. TRU_SUB_FBV. [FAST FOOD] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.



TRUST IN BREWING AND SPIRITS INCREASES IN 15 OF 27 COUNTRIES

Percent trust





2022 Edelman Trust Barometer. TRU_SUB_FBV. [BREWING AND SPIRITS] Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 27-mkt avg.

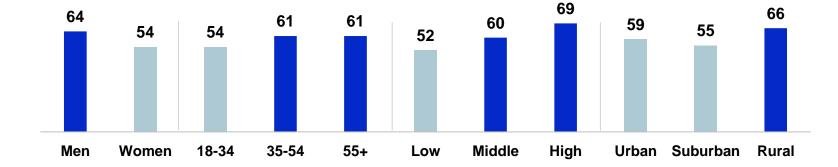


IN THE U.S.TRUST IN FOOD AND BEVERAGE SECTOR DIFFERS BY INCOME, GEOGRAPHY, RACE/ETHNICITY AND POLITICS

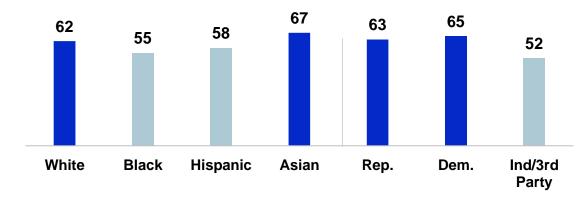
Percent trust, food and beverage sector, in the U.S.



Gender | Age | Income | Location



U.S. Race and Ethnicity | Political Affiliation



United States



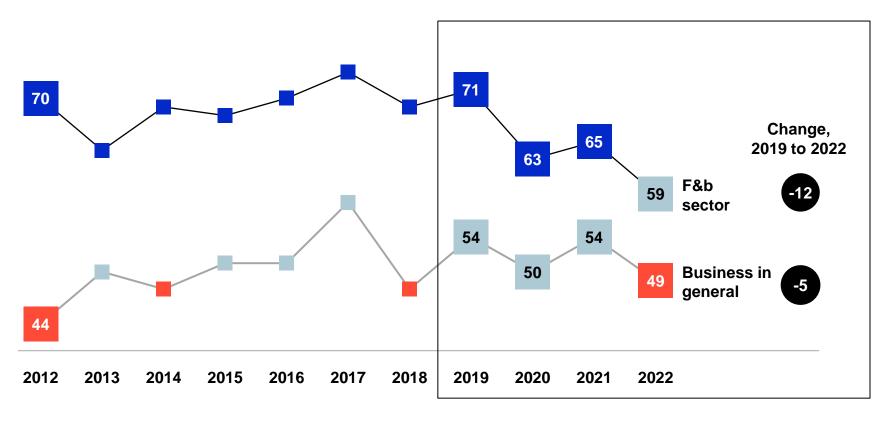




DRAMATIC DECLINES IN U.S. FOOD SECTOR; NO LONGER TRUSTED

Percent trust in the food & beverage sector vs. trust in business









IN THE U.S., MOST INDUSTRIES NOT TRUSTED ON CLIMATE CHANGE ACTION

Percent trust on *climate change action*, in the U.S.



